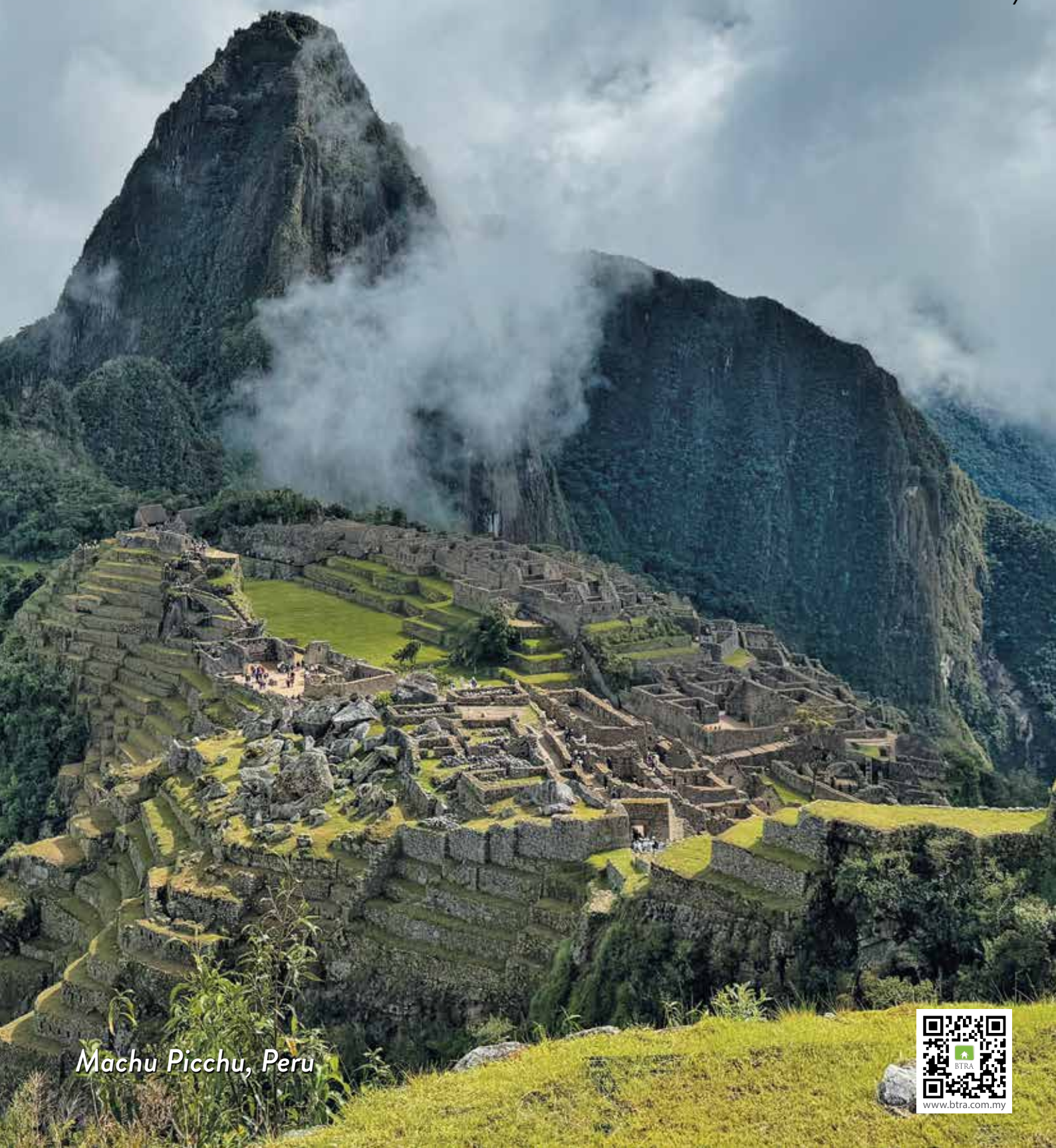


# Living On TheHILL

June 2024

A Publication of BTRA

[www.btra.com.my](http://www.btra.com.my)



*Machu Picchu, Peru*



[www.btra.com.my](http://www.btra.com.my)





*Machu Picchu, Peru, April 2024. 📷 Karen H.*

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# The President Speaks

**T**he past weeks and months, it seems that cats and dogs have made their presence felt more than usual — let's say street dogs or strays, abandoned pets or even runaways. As a pet owner myself, this is distressing, especially if a healthy pet has been abandoned, worse still if the pet is sick. I am thankful to BTRA members and residents who help in whatever way they can, by sharing on our Members chat group, or by donating to animal welfare groups who do important work to manage the strays situation. Your generosity and kindness go a long way.

This issue highlights the efforts of one animal welfare activist who gives her time and energy — and money — to improve the street dogs situation here. Do contribute if you can; no amount is too small.

On a chirpier note, I was warmed by efforts of a few BTRA members who collaborated to rescue an injured owl recently. We now await news from Dr Jalila, the wild bird specialist at UPM, who has been treating the owl. Thanks to those involved in this rescue mission.

The big slope stabilisation work along Jalan Tunku looks to be complete. DBKL had informed BTRA that the road surface was not stable. The fairly extensive reparations sought to resolve the road surface problem, as well as lay new foundation to prevent and manage drainage and soil erosion down the slope. I, for one, am relieved to see the work done. Fingers crossed, the reparations will hold out for another decade (at least), and new trees will soon be sprouting where there are none at the moment.

Some of you may recall the tree assessment project that FRIM undertook on seven streets back in March 2022. After months of discussions and negotiations with several parties, DBKL has approved the next phase of the project along three streets. A brief update is included in this issue; more to come as the project begins.

In wider KL developments, the KL Draft Plan 2040 is sparking conversations among residents' associations. Those who are following the news in mainstream and social media will know that there are still a lot of discussions to be had with the authorities. The priority has and always will be to make KL a liveable and sustainable place, a world-class city conducive to residents, businesses and the like.

We can only hope that those tasked with building KL make the right decisions to achieve this goal. BTRA continues to monitor and engage as appropriate.

And finally, kudos to Jeff Ross, who committed to complete the six marathon majors in a single calendar year, hoping to achieve a record. Jeff is using the opportunity to raise funds for three NGOs, as he is wont to do. He has now run three marathons, so that's three more to go later this year. It doesn't matter that I think the challenge is bonkers (!just kidding, maybe!) — I look on with respect at such energy. I also feel the aches vicariously! Come on, Jeff, you can do it!

Wishing everyone a productive second half of 2024.

*Muthanna Abdullah*



## Feedback, Suggestions, and Comments

are most welcomed.

Please email [bukit.tunku.residents@gmail.com](mailto:bukit.tunku.residents@gmail.com)

Living On The Hill is available at [www.btra.com.my/newsletter](http://www.btra.com.my/newsletter).



## Buffy, the Tawny Fish Owl, is in Good Hands



An animal rescue story to smile about — some BTRA members collaborated to save a trapped bird spotted in the bushes recently.

Resident Phillip recalls the incident that took place on the morning of Thursday 4th April:

“I saw an odd-shaped creature hobbling nearby on Dataran Tunku. On closer inspection, it was an owl seeking refuge in the bushes. I left it to its own devices assuming it would fly away soon. However, around noon and later at 2:00 pm on the same day, when I went to check on the owl — it was still there, and not retreating from an approaching human. It then occurred to me that something was amiss.

“Naturally I called our resident bird enthusiast, Tian Hooi, who came down to inspect the situation. Tian Hooi identified it as a tawny fish owl.”

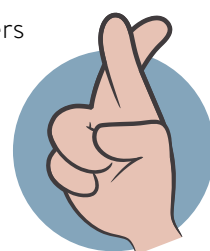
After Phillip shared news about the owl on the BTRA Members chat group, a neighbour, Stephen, recommended Dr Jalila, a wild bird specialist based at UPM. Thereafter, another Bukit Tunku neighbour, Adeline, generously took the owl into her care.

The next day (Friday) Adeline took the owl to Dr Jalila. Sharing the outcome of the visit on the chat group, x-rays showed the owl had an eye injury as well as a leg fracture, in which part of the bone was sticking out. Dr Jalila advised keeping the owl at her animal hospital to observe the gravity of its injuries and let the outer tissue heal before deciding next steps.

The latest is that Buffy (the owl subsequently acquired a name) has undergone two surgeries, the second one in the week of 6<sup>th</sup> May. A follow-up x-ray did not show any infection, and there is presence of new bone forming. Dr Jalila said this is good news but Buffy needs more time for rehabilitation.

Some BTRA Members offered to contribute to the cost of care, but Adeline had it covered and assured us that the cost was nominal.

Thanks to all who helped Buffy. Fingers crossed, and with some TLC, it won't be too long before the owl is returned to its natural environment, doing what comes naturally.







## The Slope Stabilisation Works...

*A large section of Jalan Tunku is now more stable and secure following the slope stabilisation works in recent months. It is hoped that new trees will sprout and replace the ones removed for the massive job.*





## APPLICATION FOR NEW MEMBER

- ☐ **Ordinary Member:** Owner of one, or more than one, property in Bukit Tunku or Taman Duta Non-owner Occupier of property in Bukit Tunku or Taman Duta  
Entitled to one vote regardless of the number of properties owned in Bukit Tunku or Taman Duta  
**Annual Membership Fees: RM300.00 payable in April**
- ☐ **Corporate Member:** A Corporation owning one, or more than one, property in Bukit Tunku or Taman Duta  
Entitled to one vote regardless of the number of properties owned in Bukit Tunku or Taman Duta  
**Annual Membership Fees: RM300.00 payable in April**
- ☐ **Associate Member:** Any other resident (including condominium residents) in Bukit Tunku or Taman Duta  
Entitled to attend meetings of BTRA but no voting rights  
**Annual Membership Fees: RM50.00 per Associate Member payable in April**

Salutation and Name			
Contact No.	Primary Mobile		Second Mobile (optional)
Email			
This is my primary address for correspondence If this is not your primary correspondence address, please enter 2nd address		<input type="checkbox"/> Yes <input type="checkbox"/> No	
1st Address (in Bukit Tunku or Taman Duta)			
		Postcode	
Home Contact No. (Landline)			
This is my primary address for correspondence		<input type="checkbox"/> Yes <input type="checkbox"/> No	
2nd Address (outside Bukit Tunku or Taman Duta)			
		Postcode	
Home Contact No. (Landline)			
Property Ownership	<input type="checkbox"/> Owner <input type="checkbox"/> Non-Owner Occupier <input type="checkbox"/> Company-owned*		
*Name of Company			
Signature of Applicant		Payment Options	<input type="checkbox"/> Direct online transfer <input type="checkbox"/> Cheque payment*
		*Cheque Number	
Date (dd/mm/yyyy)	/	/	Pay to: <b>Bukit Tunku Residents' Association</b> CIMB Bank, Account <b>80-0135550-7</b> Email payment receipt to <b>bukit.tunku.residents@gmail.com</b> or Send hard copy receipt to <b>15 Dalaman Tunku, 50480 Kuala Lumpur</b>





# Bienvenue à Tommy Le Baker



In case you missed it, **Tommy Le Baker** is in the 'hood, specifically at the Tun Razak National Tennis Stadium (entrance on Langgak Tunku).

Located in the last block of the complex, the casual dining outlet opened for business on Monday 18<sup>th</sup> April, serving sandwiches on its signature sourdough bread, muffins and other patisseries, and freshly brewed coffee.

Tommy Lee, who opened his first outlet in 2010, can be seen at the tennis stadium outlet on occasion because he plays tennis there.

In the spirit of eco-friendly practices, customers who bring their own flask, plate, or drinks container will receive a discount on their purchase.

The café is without air-conditioning but is airy and well-ventilated. Patisseries are on display on countertops, and sandwich ingredients are in full view. The aroma of freshly baked bread and freshly brewed coffee is enough to entice even the not-hungry-for-a-sandwich-on-sourdough to *Tommy Le Baker*.

Anyone who wants a change from the fare available at The Stories can head over to the tennis stadium.

Business hours: Monday through Sunday, 10:00 am to 8:00 pm.



# Caring for your swimming pool

As we find ourselves spending more and more time in the comforts of our own home, those of us fortunate enough to have a private swimming pool in the backyard have come to appreciate the convenience and value of that investment in home comfort. From those scorching hot days where a refreshing dip is all you can think about, to those loooong days where some quiet time in the jacuzzi makes everything right again – a swimming pool at home just seems to make sense!

In addition to enhancing your property's value and desirability, a well-made swimming pool can give your house that little something extra, transforming an empty backyard into one with luxury resort vibes. The right swimming pool allows homeowners to convert under-utilised outdoor spaces into attractive and peaceful social areas suitable for any occasion – a backyard barbecue is undoubtedly made better when grilling next to a pool, and what better way is there to keep children entertained whilst burning off excess energy!

All this opportunity for wholesome family fun, and in the safety and comfort of your own home no less, makes having a swimming pool at home a great investment for the long-term! Whilst having a swimming pool at home can be wonderful, care and attention needs to go into its maintenance to make sure it is ever ready for anyone who wants to **MAKE A SPLASH !**



## Pool Chemistry 101 with ASIAPOOOLS

Pool water chemistry is probably one of the most underrated aspects of swimming pool maintenance – correctly balanced water is essential to a comfortable swimming experience, not to mention the long-term effect on your pool tiles and equipment.



### *pH Level*

Maintain healthy pool water pH of between 7.2 to 7.6



### *Total Alkalinity (TA)*

Act as buffer to pH fluctuations by keeping within range of 80 - 120 ppm.



### *Chlorine Level*

Ensure sufficient sanitisation which ranges from 1.0-3.0ppm



### *Salinity*

Sufficient salinity of 4,000-6,000 ppm is optimal sanitisation of salt pools



## The Pump is the Heart of your Pool

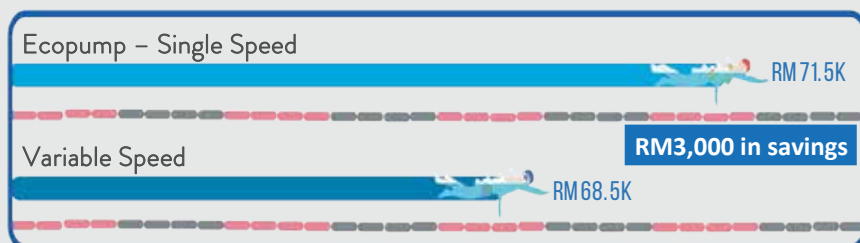
The pump is the heart of your pool's filtration system; without it, your pool would lose its sparkle and soon turn green. Choosing the right pump for your pool will ensure you experience fewer problems and more efficient energy use and running costs, not to mention better pool water clarity.

Variable speed pumps are the latest evolution of the swimming pool pump set, incorporating a multi-speed motor which can be set to run at lower speeds resulting in less energy consumption and quieter operation. This allows your system to be running for longer periods leading to better pool water circulation without a shocking electricity bill! Over time, a variable speed pump leads to cost savings which outweigh its higher up-front cost!

### Running Cost at Year 1



### Running Cost at Year 5



Whether you're after a new pump set or looking to repair an existing one, Asiapools is your one-stop shop for swimming pool care! Our friendly team will be happy to assist and advise you whether it relates to checking your pool chemistry or sprucing your pool up to give it a new look so you and your family can

**MAKE A SPLASH !**



#### ASIAPOOOLS (M) SDN BHD

No. 10, Jalan Murai Dua, Batu Complex, 4km Jalan Ipoh,  
51200 Kuala Lumpur, Malaysia

Email: [inquiry@asiapools.com.my](mailto:inquiry@asiapools.com.my) | Website: [www.asiapools.com.my](http://www.asiapools.com.my)

Tel: 03 6251 7788 | Fax: 03 6257 3896

## Sponsored Content

### Quick Tips!

#### GOOD POOL CHEMISTRY

##### Saves on maintenance cost



Reduces unnecessary cost and wastage of chemicals from pool maintenance.

##### Protects tiles & finishing



Scale formation and damage to tiles, grout and internal finishing.

##### Protects equipment



Scale build-up from high calcium can damage pipes and pool equipment.

##### Removes algae



Growth of algae can promote bacterial and microbial presence.

#### POOL PUMP

##### Cost to Power



The technology in variable speed pumps can lead to small savings which add up in the long term.

##### Material Quality



Advanced lightweight non-reactive plastic bodies are preferred to older generation cast iron bodies.

#### POOL MAINTENANCE

##### Treat your pool routinely



Having regular cleaning and treatment using only genuine and safe chemicals.

##### Use trusted services



Only rely on certified and trusted pool service providers that understand your pool's need as each pool is different.

# “I Will Always Woof You”



| Happy Lucy in the park

The stray dog population presents a huge challenge nation-wide for public service agencies, animal welfare NGOs and volunteers, independent rescuers, industrial and commercial areas, and residential neighbourhoods.

This overwhelming problem may be attributed to a combination of factors, such as: a paucity of committed resources (financial and human); a lack of understanding about general pet care; abandonment or runaways; and uncontrolled and continuous breeding among strays.

Municipal councils have teams that respond to calls about strays, but not many people agree with the “capture and kill” approach that seems to be the SOP among public agencies.

There are several NGOs that provide services, such as vaccination and neutering, as well as campaigns to promote understanding of pet ownership and care.

Some animal welfare NGOs provide shelter for their litters (cats and dogs), and some house as many as 400 dogs, for better or worse. Generous contributions from private citizens or corporate sponsorships keep them afloat but these can be unpredictable. These groups broadcast their appeals and various campaigns on their social media pages.

Complementary to those NGOs are individual citizens or residents of neighbourhoods who work alone or form their own network to manage the stray dog problem. These independents rely on donations via word-of-mouth but, more often than not, tend to use their own personal money to fund their activities.

## Strays Deserve Care

One such independent stray dog activist is Seraphina Jolly — Sera, for convenience — who lives in a condo on the fringes of Bukit Tunku. Sera hails from Miri, Sarawak and moved to Kuala Lumpur circa three years ago. Her involvement with stray dog management began in Sarawak and continues now in Kuala Lumpur.

*The Hill* caught up with Sera to get insight on her activities and how she hopes to move the needle to promote stray dog population management. Sera owns a rescue, Lucy, who she walks along the streets of Bukit Tunku on occasion.

### What drove you to get involved stray dog management back in Miri?

Ever since I can remember, animals were around us while I was growing up... chickens (I begged my mom to let me take home my first pet, a chick from the morning market), tortoises, hamsters, rabbits, cats, even the odd mouse my friend “gifted” from school, except dogs. I started working with stray cats in 2017 — using the trap-neuter-release approach (TNR), rehabilitating and rehoming. When there was a rabies outbreak in 2018, I volunteered at Zero Strays Miri to relocate their TNR-ed dogs to the shelter as the council was mass culling free-roaming dogs.

### How did Lucy get so lucky to find a home with you?

When I moved to the city, I brought my first dog, Lilo, with me. Sadly, in June 2022 she was diagnosed with hemangiosarcoma and crossed



the Rainbow Bridge a few months later. I wasn't planning on another dog so soon but I came across Lucy ("another brown dog") after a grocery run. I had Lilo's leftover food and treats in my car so naturally I stopped to feed her. I went back to the same spot the next day but couldn't find her after driving around for a good hour. On the way home, I noticed her hiding in the bushes 2km away from where I first met her. She could've chosen any other lane, but she picked one right up the road from me. I took it as a sign. I continued feeding and checking up on her whenever it rained heavily.

After a few weeks, she started chasing my car whenever I drove off — and that clinched it for me. The next day I loaded her into the car, bathed her, took her to the vet and brought her home. The plan was to foster Lucy but no leads were forthcoming so I made it official and got a dog tag. It wasn't a difficult decision really, she is such a good natured dog. And smart - she learnt how to "sit" and give "paw" the second time I taught her while still on the streets!

### What prompted you to contact BTRA?

I had come across the occasional strays driving through Bukit Tunku and Taman Duta. Before 2023,

without dog food in my car, I would just drive by. I was a bit hesitant about rescue activities because they come with a lot of responsibility, emotionally and financially.

When the **Original 5** (see photo) emerged from the jungle, with two emaciated females and a young pup, I heard Lucy whisper in my ear to take care of her "friends." This pack was hanging about openly waiting for food from passing strangers. There were a few complaints to DBKL, and I got into an argument with a caretaker who threatened to poison the dogs if they weren't removed.

Long story short, I relocated the Original 5 to a shelter in Rawang, at a cost of RM900. It dawned on me that shelters are overwhelmed with strays — cost aside, the dogs weren't necessarily happier there. It seemed that the TNR approach, and releasing the dogs back to their familiar territory, was the preferred option under the circumstances.

While researching, I came across the efforts of Damansara Heights residents involved in TNR activities. And thus, I found BTRA.

| The Original Five on Jalan Tun Ismail





| *The Taman Duta Eight*

### How do you fund your stray dog activities?

So far, I've been blessed with supportive family and friends. I mostly use my own funds for food and treatment for free-roaming "jungle dogs" in Bukit Tunku and Taman Duta. I fund-raise when it comes to vet care and transportation bills. For example, in December 2023, I sold tuak and all proceeds went to the dogs. I am currently exploring different ways to raise funds, as I am only one person without a lot of social media exposure.

### What do you think is at the root of the strays problem?

I am no expert, but one does not need to be an expert to name a few factors.

First, Irresponsible dog owners not neutering their pets (male and female) and leaving them to roam the streets freely to mate with other dogs is a key factor.

Second, the abandonment of intact and healthy dogs, for whatever reason.

Third, free-roaming dogs are less likely to be adopted. Most people still favour pedigrees. I hope this trend balances out over time, sooner rather than later.

### What kind of resources are available to residents who encounter strays?

There are a number of not-for-profit animal welfare associations, independent groups and the odd solo operator (such as myself) who are able to provide services, depending on what's required.

The full-service groups have the most resources to trap, vaccinate, rehabilitate, and shelter the strays. Almost all these groups can help with trapping and neutering, as well as temporary board, for a fee. The preferred option, of course, would be to find forever homes for these strays, but that takes a while and doesn't always happen. Therefore, it is far better to release the neutered dogs back to their familiar territory lest that place is overtaken by other dogs that have not been neutered, continuing the cycle. Once neutered, the dogs won't produce more pups, so the population is thus controlled.

One issue is that animal welfare groups with shelter facilities tend to become very crowded quickly and can overwhelm the people who run the shelter. This then creates other problems — food and medical needs, for example - if dogs are not adopted.

### What's on your wish-list for your TNR activity in Bukit Tunku and Taman Duta?

First, I wish to thank residents of these neighbourhoods who have donated to my activity. Much appreciated. I can only do so much, and I need my day job so I can continue with my activities for strays, so I'm rather limited in time and funds.



My wish-list, in no particular order, would be:

- 🐾 Better organise myself in terms of fund-raising and accountability. I believe donors have a right to know where their money is going. With extra funds, I can procure proper non-dangerous dog carriers to trap the dogs, get them neutered and return them to their territory. “Non-dangerous” means the type of carriers that won’t harm the dog if it tries to nudge the trap door open with its nose. Think along the lines of those carriers for animal travel.

I can procure portable dog houses where I can leave food that won’t get spoilt by rain. These strays are remarkably canny and will go to these houses to find their food and water.

- 🐾 Build a network of eyes in the neighbourhood to suss out hot spots where strays live and try to get an idea of population.
- 🐾 Residents to report strays to the animal welfare groups for trapping and neutering. I realise this takes time and strays are difficult to trap — strays are unpredictable. But food entices them and if there’s a way to trap them when they are in your property, that’s a first step.

Interested residents may send Sera  
WhatsApp messages at 016.816.1199

| Dog houses, useful to place food so it won't get washed away by the rain



## Animal Welfare organisations that may provide selected services.



^ Furry Friends Farm, Malaysia

<https://www.facebook.com/furryfriendsfarmmalaysia>



Malaysian Dogs Deserve Better

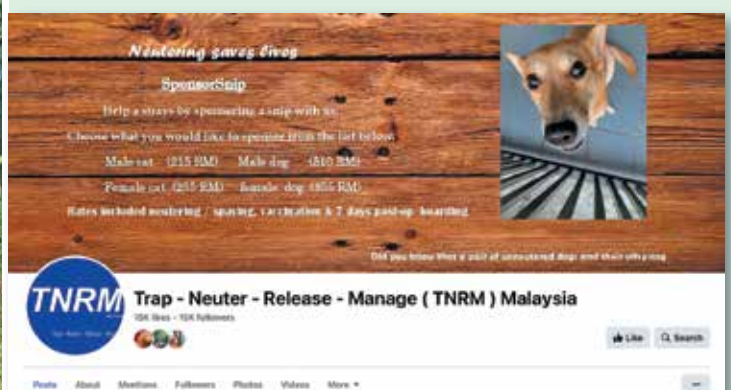
<https://www.facebook.com/MalaysianDogsDeserveBetter>



Second Chance Animal Society

<https://www.facebook.com/scasmalaysia>

<https://www.secondchance.com.my>



Trap, Neuter, Release, Manage

<https://www.facebook.com/tnrmmalaysia>



# Jeff Ross and the WMM: Three Down, Three To Go!

The year 2024 started with a “ready, set, **GO!**” for Jeffrey Ross. Committed to running the World Marathon Majors in a single calendar year, Jeff has completed the first three of Tokyo, Boston, and London. The next three are Berlin, Chicago, and New York.

With this challenge Jeff is aiming to break the **World Best cumulative time** for the 6 x 42.2km runs, which currently clocks at 17 hours and 8 minutes. **Only one person to date** has completed all six with a sub-three-hour finish time.

Here's evidence of Jeff on the run in Tokyo, Boston, and London. **Vamos, Jeff!**

Tokyo, 3 March





Jeff is also using the opportunity to raise funds for three worthy NGOs:



### Charity: Water

To build a well for a village in Southeast Asia, providing a clean and sustainable water supply.

<https://www.charitywater.org>



### National Cancer Society Malaysia

to provide education, care and support for cancer patients (adults and children) from under-privileged communities.

<https://cancer.org.my>



### SUKA Society

To help the rehabilitation process for Malaysian children who have been trafficked overseas.

<https://www.sukasociety.org>

To date, some MYR 26,000 has been raised from this campaign. For more information on Jeff's WWM challenge and how to contribute, or about *Total Running Club*, contact him at 012.299.6315.

- [www.sixmarathonmajors.com](http://www.sixmarathonmajors.com)
- [www.instagram.com/jeffreycross\\_runner](https://www.instagram.com/jeffreycross_runner)

## Boston, 15 April





Summing up the experience of the first three marathons, Jeff says that completing Tokyo, Boston and London over a seven-week period is “an amazing feeling,” exhilarating and enjoyable despite the significant pain.

The most grueling sector was the Boston/London back-to-back marathons. Boston is a very long flight from Kuala Lumpur and a nasty 12-hour time difference, and then there are only six days between the Boston and London marathons.

“The combination of jet-lag and travel weariness meant the recovery process was particularly hard, but I knew that would be a big part of the challenge,” adds Jeff. So, onward we go!



## *London, 21 April*







## Landscaping and Tree Maintenance Project — Update

Regular readers of *The Hill* may remember that in March 2022, BTRA commissioned FRIM to assess the state of our unruly trees and other vegetation growing outside private properties on grassy road shoulders in Bukit Tunku. These trees and plants occupy public land, but pruning and maintenance works are far and few between, resulting in fallen branches (especially during strong winds and heavy rain), roads blocked by green or brown debris, and general traffic hazards to road users.

The March 2022 assessment covered seven streets and gave a comprehensive view of the state of the neighbourhood, as well as the task ahead of us if

we were to continue. A summary was published in the December 2022 issue of *The Hill*. The BTRA Committee has, as expected, agreed to continue with a major landscaping project covering our two neighbourhoods.

To this end, discussions and negotiations with FRIM, DBKL and independent arborists took place over months. Long story short, BTRA has commissioned an independent specialist firm to undertake the first phase of landscape maintenance and upgrading in three streets in Bukit Tunku: Langgak Tunku; Jalan Bukit Tunku; and Persiaran Bukit Tunku. The plan was presented to DBKL, who approved it with gusto. The work will start in 2024.





There will be updates on this mega maintenance project that, we believe, will go some ways to enhance our natural environment, along with other regular maintenance work. The upgrades will be applied to trees outside private properties, which in essence, is public land and falls under DBKL's purview. It should be emphasised that as the trees are on public land, DBKL has the right to do whatever it deems fit in terms of maintenance. Therefore, by approving our proposal to commission an independent arborist, it is hoped that the eventual landscape will not be a result of a "chop and drop" job.

More on this project in due course will be shared on the BTRA Members chat group as well as in issues of *The Hill*.







## USEFUL CONTACT NUMBERS

Sources: Respective Websites or Social Media pages (Updated April 2023)

### DEWAN BANDARAYA KUALA LUMPUR (DBKL)

[www.dbkl.gov.my](http://www.dbkl.gov.my)

Mondays to Fridays: 08:00 to 21:00; Saturdays, Sundays, and Public Holidays: 08:00 to 17:00

**1.800.88.3255**

All matters/  
complaints

### MAIN

**Jabatan Kesihatan dan Alam Sekitar**  
(Dept of Health & Environment)

**03.9284.3434**  
**011.6539.9004**  
(WhatsApp)

**Jabatan Pembangunan Landskap dan Rekreasi**  
(Dept of Landscape Development and Recreation)  
• Unit Pokok / Trees

**03.2693.4132**

**Jabatan Penguatkuasaan**  
(Dept of Enforcement)

**03.4010.6273**

• Bilik Radio / Radio Room

**Jabatan Kejuruteraan Awam dan Saliran**  
(Dept of Civil Engineering and Drainage)

**03.2617.9392**  
**03.2617.9382**

### OTHER SERVICES

#### Police

• Sentul Police Station  
• Bukit Aman  
• KL Traffic Police

**03.4048.2222**  
**03.2266.2222**  
**03.2071.9999**

#### Malaysia Emergency Response Services

**999**

[www.malaysia.gov.my/portal/content/30602](http://www.malaysia.gov.my/portal/content/30602)

• Royal Malaysian Police  
• Fire and Rescue  
• Ambulance Services

#### Alam Flora

**1.800.88.7472**

[www.alamflora.com.my](http://www.alamflora.com.my)

• Waste Management  
• Garbage Collection; Recycling

#### TNB

**15454**

[www.tnb.com.my](http://www.tnb.com.my)

• Electricity  
• Power Failure; Street Lights

#### Telekom Malaysia

**100**

[www.tm.com.my](http://www.tm.com.my)

• Dropped Telephone Cables

#### Indah Water Konsortium

**03.2284.7828**

[www.iwk.com.my](http://www.iwk.com.my)

• De-Sludging Services; Leaks; Overflows;  
Pipe Damage

#### Air Selangor

**15300**

[www.airselangor.com](http://www.airselangor.com)

• Water Supply Disruption

#### Department of Wildlife and National Parks Peninsular Malaysia / Perhilitan

**1.800.88.5151**

[www.wildlife.gov.my](http://www.wildlife.gov.my)

• Wildlife Reporting and Re-Location

#### Department of Environment

**1.800.88.2727**

[www.doe.gov.my](http://www.doe.gov.my)

• Pollution; Open Burning

Mondays to Sundays, including  
Public Holidays: 08:00 to 18:00

#### Trap — Neuter — Release — Manage (Not-for-profit animal welfare NGO)

**012.656.4232**  
(WhatsApp)

[www.facebook.com/tnrmmalaysia](https://www.facebook.com/tnrmmalaysia)

• Stray Dogs and Cats; neutering only,  
no long-term boarding  
• Costs apply

#### My Bee Savior, Mr John Chan

**016.356.9169**

[mybeesavior.org/en/lets-save-the-bees](http://mybeesavior.org/en/lets-save-the-bees)

[www.facebook.com/penyelamatlebah](https://www.facebook.com/penyelamatlebah)

• Bees Rescue and Re-location, Klang Valley







📍 No. 10, Jalan Murai Dua, Batu Complex,  
4KM Jalan Ipoh, 51200 Kuala Lumpur

☎ 03-6251 7788

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